

Choose the SERENITY OPTION or your holiday at Le Port de Limeuil

TERMS

No document will be asked for

Price: 2.20% calculated on the total amount of your stay, the options are included for the reservation of a pitch or a rental.

THE SERENITY OPTION does not replace our General Conditions of Sale, it just supplements them in the event of modification or cancellation of you stay.

This option can only be selected while you are booking you stay.

Any modification or cancellation must be notified by email and will only be taken into account when you have received a conformation in return from the establishment.

This option does not give the rights to any refund due to a late arrival or early departure.

Modifications of your stay

- 14 days before your arrival, your stay may be moved to other **dates for a 15€ fee** ; if there is a price difference due to the new dates, the difference will be the client's cost ; if the new stay turns out to be cheaper than the old one, it will not be subject to any refund.
- Form the 13th day before your arrival; the stay can no longer be modified.

Cancellation of you stays

- Up to 30 days before your arrival, the stay can be canceled and the sums paid will be refunded to you minus the serenity option and the booking fees
- From day 29 until day 14 before your arrival, your stay may be canceled for a 50€ rate. The sums paid will be refunded, minus the costs, the fees and the Serenity Option.
- 13 days before your arrival no refund can be made.