

The SERENITY OPTION for your holidays at Camping du Port de Limeuil

CONDITIONS

YOU WILL NOT BE ASKED FOR ANY PROOF

RATE: 2,20 % calculated on the amount of the stay, options included, for the reservation of a pitch or a rental.

The SERENITY OPTION does not replace our General Sales Conditions, it just completes them in case of modification or cancellation of your stay.

This option can only be taken out at the time of booking.

Any modification or cancellation must be notified by email and will be taken into account once you have received confirmation from the establishment.

- This option does not give rise to any refund in the event of late arrival or early departure.

MODIFICATION OF YOUR STAY

- 14 days before your arrival, your stay can be changed to other dates FREE OF CHARGE; if there is a difference in price due to the new dates, these are at the client's expense; if the new stay is less expensive than the old one, there will be no refund.

- From the 13th day before your arrival, the stay cannot be modified

CANCELLATION OF YOUR STAY

- Up to 30 days before your arrival, the stay can be cancelled and the sums paid will be reimbursed after deduction of the serenity option and the booking fees

- From 29 days and up to 14 days before your arrival, your stay can be cancelled for a fee of 50 €. The amount paid will be reimbursed, minus the costs, the fixed price and the Serenity Option.

- From 13 days before your arrival, no refund will be made.