

CANCELLATION GUARANTEE / CAMPSITE PORT DE LIMEUIL

The calculation of the CANCELLATION GUARANTEE is made on the package price and all options for the reservation of a camping pitch or an accommodation.

Method of calculation : the sum in percentage

Sum in percentage : 2,20 %

Sales Terms and Conditions

Generally

These Terms and Conditions of the Guarantee "CANCELLATION OF BOOKING", concluded between the establishment (campsite) and the subscriber (you), are meant to clarify the reciprocal rights and obligations. Specified in this present contract :

- Serious accident. A sudden and random event affecting every natural person, non intentional by the victim, coming from sudden external factors and not allowing him any more to travel by his own means.
- Cancellation. The suppression pure and simple of the Stay you booked, consecutive to the reasons and circumstances that lead to the application of the CANCELLATION GUARANTEE.
- Policy holder (you). Are considered as policy-holders the natural persons who have jointly reserved a camping pitch or an accommodation and subscribed to the CANCELLATION GUARANTEE with the subscriber.

What are the conditions of application of the guarantee ?

We reserve the right to ask for **all substantiating documents** needed to proof every request for the guarantee (death certificate, proof of the degree of relationship, proof of the children's age, proof of address, proof of expenses, tax assessment, provided always that all appearing elements have been previously concealed except of your name, your address and all persons composing your household).

False statements

Any reluctance or intentionally false statements on your behalf leads to the nullity of the contract. The paid deposits remain acquired and we are entitled to demand payment of the booked stay.

Forfeiture of the guarantee for fraudulent statements

In case of an accident or any request for intervention related to the cancellation guarantee (as stated in the Sales Terms and Conditions), if, deliberately, you use false certificates or false pretences as supporting documents, or make false or reluctant declarations, you will be deprived of any right to the cancellation guarantee, provided in these Sales Terms and Conditions, for which these statements are required.

Description of our cancellation guarantee

When you have to cancel your stay before your departure, we refund the deposits and every amount retained by the establishment, according to our sales terms and conditions (excluding the booking fees, taxes and insurance premiums related to your booking). This

guarantee is only applicable if the entire stay has to be cancelled. We will intervene for the reasons and circumstances listed below, and excluding all others.

Serious illness, severe accident or death (including aggravation of previous disease and serious after-effects of a previous accident):

Of yourself, your spouse or any other person accompanying you, provided that he or she appears on the same contract with the Cancellation Guarantee.

Of your ascendants and descendants and/or your spouses', or of the person accompanying you provided that he or she appears on the same contract with the Cancellation Guarantee.

Of your brothers, sisters, brothers-in-law, sisters-in-law, sons-in-law, daughters-in-law.

Of your professional replacement, provided that her or his name has been mentioned on the booking contract.

The person in charge of your minor children or in charge of a disabled person, provided that he or she lives in your home and that you are his or her legal guardian and he or she appears on the same contract with the Cancellation Guarantee.

Contraindication to vaccination, redundancy

Of yourself and your spouse. The decision or the convocation to a job interview has not been known at the moment of your booking or subscription to this contract.

Summons to a court only in the following cases : if you are convened as a jury member at the Assizes court. In the context of the procedure of child adoption. In the case of the appointment of experts where your presence is essential. The date of the summons must coincide with the date of your stay.

Convening to a retake exam Further to a failure that was not known at the moment of the booking of your stay (further studies only), and the date of the exam must coincide with the date of your stay.

Professional change, modification or refusal of the paid holiday dates by the employer The holiday must have been granted by the employer before you book.

Are excluded from this guarantee the following socio-professional categories : company heads, managers, self-employed, craftspeople, shopkeepers and casual workers in the entertainment.

Theft of the identity card or passport Within 48 hours before departure, if these documents are indispensable for your stay.

Severe damage on your vehicle Occurring within 48 hours before your departure and if the vehicle cannot be repaired quickly enough for you to travel to your destination at the booked dates, and insofar as your vehicle is the only means of transport to go there.

Are excluded :

- Cancellation because of a person that is hospitalized at the moment of your booking.
- A disease that requires psychic or psychotherapeutic treatment including nervous depression that required a hospitalization less than 4 days at the moment of cancellation.
- Omission of a vaccination.
- Accidents resulting from the practice of the following sports : bobsleigh, rock climbing, skeleton, alpinism, tournament sledge, all air sports, as well as those resulting from a participation or a training for a match or a competition.
- The non presentation, for whatever reasons, of documents indispensable for your stay, like passport, visa, tickets, vaccination card, except if the passport or ID-card had been stolen the day of your departure and duly declared to the competent authorities.

- The diseases, the accidents being the subject of a first observation, a relapse, an aggravation or a hospitalization between the date of the purchase of your stay and the date of the subscription of this contract.
- The booking fees, the taxes, the insurance premium of the Cancellation Guarantee.

You must immediately notify us and send documentary evidence within 5 workdays following the event that leads to the Cancellation Guarantee.

The Cancellation Guarantee comes into effect the day you subscribe to the contract and expires the day of your departure for the booked stay.